

Exam 000-939 study material

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Free 000-939 Exam Preparation Questions

Exam 000-939: IBM Tivoli Change and Configuration Management Database V7.1.1

Question: 1

An IT Department Manager wants to be informed by e-mail whenever a Change process is started with Source CI classified as SYS.WINDOWS.WINDOWSCOMPUTERSYSTEM. Which three tools are used to achieve this requirement? (Choose three)

- A. Action
- B. Workflow
- C. Cron Task
- D. Email Listener
- E. Application Designer
- F. Communication Template

Answer: A, B, F

Question: 2

Which two options are included in an Authorized CI hierarchy? (Choose two.)

- A. CIs
- B. Collections
- C. Organization
- D. CI Classifications
- E. CI Relationship Rules

Answer: D, E

Question: 3

Which two statements are true about the Common Data Model? (Choose two.)

- A. The Common Data Model is based on LDAP.
- B. The Discovery Library XML Schema is called IML.
- C. The Discovery Library XML Schema is called IdML.
- D. The Discovery Library Adapters use SOAP to interface with the Common Data Model.
- E. Discovery Library Adapters enable the import and export of data according to the Common Data Model.

Answer: C, E

Question: 4

During an impact analysis exercise, which two terminologies are of utmost importance and subjects of concern for a working CCMDB environment? (Choose two.)

- A. Outage
- B. Upgrade in performance
- C. Downgrade of performance
- D. Increased Change Requests
- E. Decreased Change Requests

Answer: A, C

Question: 5

In the Job Plan application, what is a valid reason to attach a workflow to a particular task through Assisted Workflow?

- A. instantiate the Job Plan
- B. enable parallel flow among tasks
- C. enable flow control in the Job Plan
- D. provide guidance on the execution of a task

Answer: D

Question: 6

How are a CI and an Asset linked in CCMDB?

- A. update the CI in the CI application
- B. update the Asset in the Asset application
- C. create a link rule and then use that rule in a reconciliation task
- D. update both the CI, in the CI application and the Asset, in the Asset application

Answer: A

Question: 7

What does the Tivoli process automation engine provide to the CCMDB?

- A. Workflows
- B. Impact Analysis
- C. Audit Processes
- D. Change Requests

Answer: A

Question: 8

Which component of the CCMDB data layer performs the data discovery and loads data into a CMDB based on the Common Data Model.

- A. TADDM
- B. the Maximo Database
- C. the Change Management Module
- D. the Configuration Management Module

Answer: A

Question: 9

The IBM CCMDB comprises many components that can be scattered in multiple sites in networked environments. It also has multiple challenges and multiple ways of being distributed, installed, and configured. Where will the CCMDB be installed from?

- A. CCMDB administrative workstation
- B. preferably from the local machine of any platform
- C. a single system that must host most CCMDB components
- D. any server on the network, provided the administrator or root credentials

Answer: A

Question: 10

What is the minimum set of required groups that must be created in the LDAP server before launching CCMDB installation program?

- A. MAXADMIN
- B. MAXADMIN, MAXIMOUSERS
- C. MAXADMIN, PMCFGADM, PMCHANGEADMIN
- D. MAXADMIN, MAXIMOUSERS, PMCFGADM, PMCHANGEADMIN

Answer: A

Question: 11

Which two actions can be executed by both the Process Solution Installation Wizard and the Process Solution command-line interface? (Choose two.)

- A. apply an interim fix
- B. uninstall a package

- C. list available packages
- D. load language pack files
- E. refresh language support

Answer: A, D

Question: 12

What is the correct order of installation for a CCMDB deployment? A) TADDM Installer B) Middleware Installer C) CCMDB Installer

- A. ACB
- B. BAC
- C. CBA
- D. CAB

Answer: B

Question: 13

Which information must be correlated to determine whether new systems are required for CCMDB installation?

- A. required roles and current users
- B. required software and current software licenses
- C. current assets and required configuration items (CIs)
- D. present system capabilities and hardware requirements for CCMDB

Answer: D

Question: 14

During the installation of IBM Tivoli Integration Composer, when selecting the Software Update option, which option can be used to improve performance?

- A. "Yes, disable software install"
- B. "Yes, disable software updates"
- C. "No, don't disable software install"
- D. "No, don't disable software updates"

Answer: B

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